



REALLY BIG CRANE COMPANY RETURN REQUEST FORM

Please review our full return policy and complete the form below to begin the return process.

Step 1: Review the RBCC Return & Warranty Policy >> <https://bigcranes.com/warranty/>

Step 2: Complete All Information Below

Today's Date: _____

*Where will you be shipping your part from? _____

**If you purchased your part from a distributor, please contact your distributor to complete the returns process.*

RMA # _____

Order # _____

Date Order was Placed: _____

Product(s) Name: _____

Quantity returned: _____

Reason for Returning:

- 1) Credit or refund
- 2) Exchange (original part sent was defective)
- 3) Swap with another part
- 4) Other

If other, please explain: _____

Step 3: Return Your Part

Return Parts to: The Really Big Crane Company
224 33rd Avenue South Waite Park, MN 56387

If you have any questions about your return, please contact the Really Big Crane Company Parts Department at: #800-457-8761 OR email parts@bigcranes.com
You can also visit our website at <https://bigcranes.com>

I agree that I have fully read and understand the Really Big Crane Company return policy. I have provided accurate information on the details of my return and will send my return to the above address within 3-5 business days.

Date: _____

Signature: _____